

TERMS & CONDITIONS (ONLINE) WORKSHOPS

Terms & Conditions concerning our Product/ Services

The following terminology applies to these Terms and Conditions: "Client", "You" and "Your" refers to you, the person that purchases a service or product of "House of Voice" on this website or through e-mail: info@houseofvoicecoaching.com

For all services and products offered on this website, the prices are BTW included unless mentioned otherwise.

WORKSHOPS

By completing the registration form for a particular workshop, you are agreeing to the terms and conditions set out below and they will be incorporated into the contract between us. The Contract is formed when we send you a booking confirmation

The fee for attending the Workshop will be as stated on the registration form for the relevant Workshop from time to time. All payments for the Registration Fee must be made in full at the time of completing the registration form and in any event prior to the date of the Workshop. Payment will be made via our merchant account provider (and you consent to us passing your necessary details to the merchant account provider and to them processing necessary information about you). We reserve the right to run price promotions as we think fit.

All tickets for the Workshop shall be non-refundable except as set out in the paragraphs below. However, if you are unable to attend the Workshop for any reason you may email us at info.houseofvoicecoaching.com to provide us with the name of a substitute to attend the Workshop on your behalf and on receipt of this email we shall make such substitution

and allow the substitute access to the Workshop. We may at our discretion charge an administration fee of up to €10,- for making such substitution.

There may be circumstances in which we need to cancel the Workshop. In such circumstances, we will provide you with a full refund of the amount of the Registration Fee that you have paid to us and we will make every effort to provide you with such refund within 60 days of the date of cancellation.

There may be circumstances in which we need to postpone the Workshop or change the venue at which Workshop is to be held and if we do, we shall advise you of this as soon as we possibly can. If the postponement is for more than 6 months after the publicised date of the Workshop or the replacement venue is more than 50 km away from the publicised venue, you may cancel your ticket by emailing us at info.houseofvoicecoaching.com and we shall provide you with a full refund.

Our sole liability in relation to any cancellation, postponement or change of venue shall be limited to the price paid by you for such Workshop and we shall not be liable under any circumstances for any consequential losses.

In providing this workshop, no person is acting as your solicitor or providing you with legal advice. We are providing you with training, template documents and guidance.

If you act in any way which in our opinion is likely to cause any harm or nuisance to any person at the Workshop, you will be required to leave the Workshop and we shall not be liable to refund your Registration Fee or any other payment.

You must comply at all times with the health and safety policy of the venue. You must comply with all requests from us or the venue with regard to health and safety and failure to do so will result in you being asked to leave the workshop (in which case no refund will be provided). You may not bring any equipment or items of a hazardous or dangerous nature to the Workshop.

You shall not cause any damage to any part of the venue (including outside areas, and all inside walls, flooring, fixtures and fittings). You are solely liable for any damage caused by you, your employees, contractors, sub-contractors and agents to any such area of the venue and shall fully reimburse us in relation to any damage so caused.

You must keep your personal belongings with you at all times and we accept no liability for any damage to, loss of or theft of any of your belongings or other items brought to the Workshop by you.

You agree that we may include your details in any promotional materials relating to the Workshop and/or any materials used at the Workshop. We are not liable for errors or omissions contained in such information.

Unless otherwise stated, the copyright for any such promotional materials and any materials used at the Workshop (including course notes, slides, brochures, articles and case studies) belongs to us and may not be reproduced in any medium without our prior written consent.

You may use such materials for your own business purposes only and may not reproduce, publish or deal with such materials in any way for any commercial use.

We reserve the right to change the published programme (including the publicised speakers) or materials as we think fit.

We may wish to photograph or film the Workshop and reserve the right to do so for the purposes of promoting future workshops or otherwise. You consent to us (or any other person attending the Workshop) photographing or filming you and any persons attending the Workshop with you. You may not photograph or video the Workshop without our prior consent.

We shall not send you tickets for the workshop. We will have your name on the attendee list and if you have paid the Registration Fee you shall be provided with access to the Workshop.

You shall be responsible for making and paying for your own travel and accommodation arrangements to and from the Workshop. If you are late at the workshop or prevented

from attending the Workshop due to travel delays or any other circumstances, we shall not be obliged to provide you with a refund or to wait to start the Workshop until you arrive.