

Terms & Conditions concerning our Product/ Services

The following terminology applies to these Terms and Conditions: "Client", "You" and "Your" refers to you, the person that purchases a service or product of "House of Voice" on this website or through e-mail: [info \(at\) houseofvoicecoaching.com](mailto:info@houseofvoicecoaching.com)

For all services and products offered on this website, the prices are BTW included.

GIFTCARDS

SINGING LESSON GIFT CARD

One month giftcard

The one month giftcard contains three online one on one singing lessons with a duration of 45 minutes per lesson. Each lesson will be given online through the enterprise video communication platform Zoom. With this giftcard the receiver receives every other week singing lessons for 45 minutes, during one consecutive month, without any pause. The month starts the moment the first lesson has been scheduled.

Three month giftcard

The three month giftcard contains seven online one- on- one singing lessons with a duration of 45 minutes per lesson. Each lesson will be given online through the enterprise video communication platform Zoom. With this giftcard the receiver receives every other week singing lessons for 45 minutes, during three consecutive month, without any pause. The three month period starts the moment the first lesson has been scheduled.

General terms & conditions for all Singing Lessons gifcards offered on this website:

Lessons will be offered between 16.00u and 21.00u (Mid European Time Zone, MET, GMT +1) on Tuesdays, Wednesdays and Thursdays. When the lesson happens to be scheduled on a national holiday, it is possible for the lesson to be rescheduled on the week prior, during or after the official lesson.

The lessons will take place at a predetermined time and date in consultation with the client before the first singing lesson takes place . This will be the time and date that will be specifically reserved for the client. The client receives a list of the total amount of singing lesson data right

before the first lesson begins. The client may ask to change the regular day/ time after a few lessons, but House of Voice won't guarantee that the day/time will be changed, as this depends on the availability of the coach of House of Voice. You are able to reschedule your lesson once in this giftcard period, but only for the reason of being sick. When the coach has to cancel the lesson due to sickness on her end, the lesson will always be rescheduled.

The giftcards will be valid once only. The giftcard is personified and therefore can only be redeemed by the person who it is gifted to. If you would like to transfer the gift to another person, you can apply for this by sending us an e-mail on info.houseofvoicecoaching.com Any gift card offered on this website has a validation time of twelve consecutive months, starting on the day of purchase.

Any giftcard from this website cannot be redeemed for cash or money. The one month & three month singing lessons giftcard is only for clients that are fourteen years or older. This giftcard can't be redeemed for any current unpaid invoices the client has with House of Voice. This giftcard also can't be redeemed in combination with a three- month or six- month voice lesson package. If the client doesn't show up to the lesson, there won't be any refund nor will this lesson be rescheduled.

Continue reading for more information on the rights of the client & House of Voice at the Disclaimer.

ONLINE SINGING LESSONS

Three months Package

The three-month package contains seven voicelessons of 45 minutes per lesson. The three month period starts from the first lesson on. The lessons will take place every other week, this is once per 14 days. The singing lessons of House of Voice will only be offered to people who are fourteen years or older. When having signed up for the online singing lessons, each lessons will be given online through the enterprise video communication platform Zoom.

The first lesson will conclude a voice- assessment and setting goals for the three- month period. The following six lessons will contain singing lessons.

Once you sign up for the three months package, you are agreeing to pay the whole three month amount. The three month package will be payed each month in three terms.

House of Voice will send you an invoice at the beginning of each month, starting the beginning of the next month from the first lesson. The invoice has to be payed in full within 14 days after the date of the invoice. Once you have agreed to purchase the three month package, there is no possibility to cancel. The three months are consecutive without any pauses. This is with the

exception of putting the three month process on hold when the client of House of Voice or the House of Voice coach is pausing it due to summervacation or christmasbreak. In this latter case, the lesson(s) will be re-scheduled.

If the client decides to stop attending the voice lessons before the seven lessons have taken place, the client still has to pay the total amount of the three months packages.

If the client doesn't show up to the lesson, there won't be any refund nor will this lesson be rescheduled. The client has to pay the lesson in full, according to the three- month package payment terms.

When the client didn't pay the invoice within the due- date as mentioned on the invoice, the client will get one friendly payment reminder. They'll get a seven days of grace period to pay the amount due. If the client still hasn't payed within the time mentioned, the coach of House of Voice has the right to stop the lessons effective immediately. The client gets a €25,- fee and will be able to continue the package once they payed the fee.

Any lessons that are missed due to failure to meet the installment payments, will not be re-scheduled. The lessons will take place at a predetermined time and date in consultation with the client before the first singing lesson takes place . This will be the time and date that will be specifically reserved for the client. The client receives a list of the seven singing lesson data right before the first lesson begins.

The client may ask to change the regular day/ time after a few lessons, but House of Voice won't guarantee that the day/time will be changed, as this depends on the availability of the coach of House of Voice.

Exceptions to re- schedule:

If the lesson happens to be on a National Holidays the lesson will be rescheduled to either the week prior or after the scheduled time. You are able to reschedule your lesson once in this three month period, but only for the reason of being sick. When the coach has to cancel the lesson due to sickness on her end, the lesson will always be rescheduled. Continue reading for more information on the rights of the client & House of Voice at the Disclaimer.

ONLINE SINGING LESSONS

Six months Package

The six-month package contains 14 voicelessons of 45 minutes per lesson.

The six month period starts from the first lesson on. The lessons will take place every other week, this is once per 14 days.

The singing lessons of House of Voice will only be offered to people who are fourteen years or

older. When having signed up for the online singing lessons, such lessons will be given online through the enterprise video communication platform Zoom.

The first lesson will conclude a voice- assessment and setting goals for the six- month period. The following thirteen lessons will contain singing lessons.

Once you sign up for the six months package, you are agreeing to pay the whole six month amount. The six month package will be payed each month in six terms.

House of Voice will send you an invoice at the beginning of each month, starting the beginning of the next month from the first lesson. The invoice has to be payed in full within 14 days after the date of the invoice.

Once you have agreed to purchase the six month package, there is no possibility to cancel. The six months are consecutive without any pauses. This is with the exception of putting the six month process on hold when the client of House of Voice or the House of Voice coach is pausing it due to summervacation or christmasbreak. In this latter case, the lesson(s) will be re-scheduled.

If the client decides to stop attending the voice lessons before the fourteen lessons have taken place, the client still has to pay the total amount of the six months packages.

If the client doesn't show up to the lesson, there won't be any refund nor will this lesson be rescheduled. The client has to pay the lesson in full, according to the six- month package payment terms.

When the client didn't pay the invoice within the due- date as mentioned on the invoice, the client will get one friendly payment reminder. They'll get a seven days of grace period to pay the amount due. If the client still hasn't payed within the time mentioned, the coach of House of Voice has the right to stop the lessons effective immediately. The client gets a €25,- fee and will be able to continue the package once they payed the fee. Any lessons that are missed due to failure to meet the installment payments, will not be re- scheduled.

The lessons will take place at a predetermined time and date in consultation with the client before the first singing lesson takes place. This will be the time and date that will be specifically reserved for the client. The client receives a list of the fourteen singing lesson data right before the first lesson begins.

The client may ask to change the regular day/ time after a few lessons, but House of Voice won't guarantee that the day/time will be changed, as this depends on the availability of the coach of House of Voice.

Exceptions to reschedule:

If the lesson happens to be on a National Holiday the lesson will be rescheduled to either the week prior or after the scheduled time. You are able to reschedule your lesson twice in this six month period, but only for the reason of being sick. When the coach has to cancel the lesson due to sickness on her end, the lesson will always be rescheduled.

Continue reading for more information on the rights of the client & House of Voice at the Disclaimer.

(ONLINE) RENEWED VOICE COACHING

One month Package

The one-month package contains four vocal coaching sessions with a duration of 30 minutes long per session. The one-month period starts from the first session on.

The Renewed Voice Coaching sessions of House of Voice will only be offered to people who are eighteen years or older.

When having signed up for the online Renewed Voice coaching each session will be given online through the enterprise video communication platform Zoom.

If you are signing up for the Renewed Voice Coaching for the first time at House of Voice the first month contains two sessions of sixty minutes per session. The first session will be an in-depth personal intake, the second session will be an in-depth voice assessment. House of Voice won't offer any Renewed Voice coaching without these two sessions. It is therefore not possible to start the Vocal Coaching without having attended these sessions.

House of Voice will then make a personal plan based on the information from these two sessions.

Once you sign up for the one month package, you are agreeing to pay the whole one month amount. House of Voice will send you an invoice at the beginning of each calendar month, starting the beginning of the next month from the first lesson.

Automatic extension of the one-month package

After one month the Renewed Voice Package will be automatically extended. The client will be informed about that before the start of the first lesson of the one-month package. You can cancel the extension of the one-month Renewed Voice Coaching package at any moment, as long as it's prior to the date of the first lesson of the next Package Month.

For example, if your one month package ends on the 16th of february of 2021, and the next one-month session would start one week later on the 23d of february 2021, you can cancel the

extension of the one- month package up until the 22nd of februari 2021 by sending a cancellation e-mail at info.houseofvoicecoaching.com.

The invoice has to be payed in full within 14 days after the date of the invoice. Once you have agreed to purchase the one month package, there is no possibility to cancel. The one month is consecutive without any pauses and stand for four sessions of 30 minutes each.

The lessons will take place at a predetermined time and date in consultation with the client before the first Renewed Voice coaching session takes place .

This will be the time and date that will be specifically reserved for the client.

The client receives a list of the reserved date and time per week right before the first lesson begins.

The client may ask to change the regular day/ time after a few lessons, but House of Voice won't guarantee that the day/time will be changed, as this depends on the availability of the coach of House of Voice.

Exceptions to re- schedule:

If the session happens to be on a National Holidays the session will be rescheduled to either the week prior or after the scheduled time.

You are able to reschedule your session once in this one month period, but only for the reason of being sick.

When the coach has to cancel the session due to sickness on her end, the session will always be rescheduled.

If the client decides to stop attending the Renewed Voice Coaching sessions before the four sessions have taken place in that specific month, the client still has to pay the total amount of the one month package.

If the client doesn't show up to the lesson, there won't be any refund nor will this session be rescheduled.

The client has to pay the session in full, according to the one- month package payment terms.

When the client didn't pay the invoice within the due- date as mentioned on the invoice, the client will get one friendly payment reminder. They'll get a seven days of grace period to pay the amount due. If the client still hasn't payed within the time mentioned, the coach of House of Voice has the right to stop the sessions effective immediately. The client gets a €25,- fee and will be able to continue the package once they payed the fee. Any session that are missed due to failure to meet the installment payments, will not be re- scheduled.

Continue reading for more information on the rights of the client & House of Voice at the Disclaimer.

WORKSHOPS By completing the registration form for a particular workshop, you are agreeing to the terms and conditions set out below and they will be incorporated into the contract between us. The Contract is formed when we send you a booking confirmation

The fee for attending the Workshop will be as stated on the registration form for the relevant Workshop from time to time. All payments for the Registration Fee must be made in full at the time of completing the registration form and in any event prior to the date of the Workshop. Payment will be made via our merchant account provider (and you consent to us passing your necessary details to the merchant account provider and to them processing necessary information about you). We reserve the right to run price promotions as we think fit.

All tickets for the Workshop shall be non-refundable except as set out in the paragraphs below. However, if you are unable to attend the Workshop for any reason you may email us at info.houseofvoicecoaching.com to provide us with the name of a substitute to attend the Workshop on your behalf and on receipt of this email we shall make such substitution and allow the substitute access to the Workshop. We may at our discretion charge an administration fee of up to €10,- for making such substitution.

There may be circumstances in which we need to cancel the Workshop. In such circumstances, we will provide you with a full refund of the amount of the Registration Fee that you have paid to us and we will make very effort to provide you with such refund within 60 days of the date of cancellation.

There may be circumstances in which we need to postpone the Workshop or change the venue at which Workshop is to be held and if we do, we shall advise you of this as soon as we possibly can. If the postponement is for more than 6 months after the publicised date of the Workshop or the replacement venue is more than 50 km away from the publicised venue, you may cancel your ticket by emailing us at info.houseofvoicecoaching.com and we shall provide you with a full refund.

Our sole liability in relation to any cancellation, postponement or change of venue shall be limited to the price paid by you for such Workshop and we shall not be liable under any circumstances for any consequential losses.

In providing this workshop, no person is acting as your solicitor or providing you with legal advice. We are providing you with training, template documents and guidance.

If you act in any way which in our opinion is likely to cause any harm or nuisance to any person at the Workshop, you will be required to leave the Workshop and we shall not be liable to refund your Registration Fee or any other payment.

You must comply at all times with the health and safety policy of the venue. You must comply with all requests from us or the venue with regard to health and safety and failure to do so will result in you being asked to leave the workshop (in which case no refund will be provided). You may not bring any equipment or items of a hazardous or dangerous nature to the Workshop.

You shall not cause any damage to any part of the venue (including outside areas, and all inside walls, flooring, fixtures and fittings). You are solely liable for any damage caused by you, your employees, contractors, sub-contractors and agents to any such area of the venue and shall fully reimburse us in relation to any damage so caused.

You must keep your personal belongings with you at all times and we accept no liability for any damage to, loss of or theft of any of your belongings or other items brought to the Workshop by you.

You agree that we may include your details in any promotional materials relating to the Workshop and/or any materials used at the Workshop. We are not liable for errors or omissions contained in such information.

Unless otherwise stated, the copyright for any such promotional materials and any materials used at the Workshop (including course notes, slides, brochures, articles and case studies) belongs to us and may not be reproduced in any medium without our prior written consent.

You may use such materials for your own business purposes only and may not reproduce, publish or deal with such materials in any way for any commercial use.

We reserve the right to change the published programme (including the publicised speakers) or materials as we think fit.

We may wish to photograph or film the Workshop and reserve the right to do so for the purposes of promoting future workshops or otherwise. You consent to us (or any other person attending the Workshop) photographing or filming you and any persons attending the Workshop with you. You may not photograph or video the Workshop without our prior consent.

We shall not send you tickets for the workshop. We will have your name on the attendee list and if you have paid the Registration Fee you shall be provided with access to the Workshop.

You shall be responsible for making and paying for your own travel and accommodation arrangements to and from the Workshop. If you are late at the workshop or prevented from attending the Workshop due to travel delays or any other circumstances, we shall not be obliged to provide you with a refund or to wait to start the Workshop until you arrive.

General Terms & Conditions

TERMS & CONDITIONS

Welcome to houseofvoiceusa!

These terms and conditions outline the rules and regulations for the use of House of Voice 's Website, located at www.houseofvoicecoaching.com.

By accessing this website we assume you accept these terms and conditions. Do not continue to use houseofvoiceusa if you do not agree to take all of the terms and conditions stated on this page.

The following terminology applies to these Terms and Conditions, Privacy Statement and Disclaimer Notice and all Agreements: "Client", "You" and "Your" refers to you, the person log on this website and compliant to the Company's terms and conditions. "The Company", "Ourselves", "We", "Our" and "Us", refers to our Company. "Party", "Parties", or "Us", refers to both the Client and ourselves.

All terms refer to the offer, acceptance and consideration of payment necessary to undertake the process of our assistance to the Client in the most appropriate manner for the express purpose of meeting the Client's needs in respect of provision of the Company's stated services, in accordance with and subject to, prevailing law of Netherlands. Any use of the above terminology or other words in the singular, plural, capitalization and/or he/she or they, are taken as interchangeable and therefore as referring to same.

Cookies

We employ the use of cookies. By accessing houseofvoiceusa, you agreed to use cookies in agreement with the House of Voice 's Privacy Policy.

Most interactive websites use cookies to let us retrieve the user's details for each visit. Cookies are used by our website to enable the functionality of certain areas to make it easier for people visiting our website. Some of our affiliate/advertising partners may also use cookies.

License

Unless otherwise stated, House of Voice and/or its licensors own the intellectual property rights for all material on houseofvoiceusa. All intellectual property rights are reserved. You may access this from houseofvoiceusa for your own personal use subjected to restrictions set in these terms and conditions.

You must not:

- • Republish material from houseofvoiceusa
- • Sell, rent or sub-license material from houseofvoiceusa
- • Reproduce, duplicate or copy material from houseofvoiceusa
- • Redistribute content from houseofvoiceusa

This Agreement shall begin on the date hereof.

Parts of this website offer an opportunity for users to post and exchange opinions and information in certain areas of the website. House of Voice does not filter, edit, publish or review Comments prior to their presence on the website. Comments do not reflect the views and opinions of House of Voice ,its agents and/or affiliates. Comments reflect the views and opinions of the person who post their views and opinions. To the extent permitted by applicable laws, House of Voice shall not be liable for the Comments or for any liability, damages or expenses caused and/or suffered as a result of any use of and/or posting of and/or appearance of the Comments on this website. House of Voice reserves the right to monitor all Comments and to remove any Comments which can be considered inappropriate, offensive or causes breach of these Terms and Conditions.

You warrant and represent that:

- • You are entitled to post the Comments on our website and have all necessary licenses and consents to do so;
- • The Comments do not invade any intellectual property right, including without limitation copyright, patent or trademark of any third party;
- • The Comments do not contain any defamatory, libelous, offensive, indecent or otherwise unlawful material which is an invasion of privacy
- • The Comments will not be used to solicit or promote business or custom or present commercial activities or unlawful activity.

You hereby grant House of Voice a non-exclusive license to use, reproduce, edit and authorize others to use, reproduce and edit any of your Comments in any and all forms, formats or media.

Hyperlinking to our Content

The following organizations may link to our Website without prior written approval:

- • Government agencies;
- • Search engines;
- • News organizations;
- • Online directory distributors may link to our Website in the same manner as they hyperlink to the Websites of other listed businesses; and
- • System wide Accredited Businesses except soliciting non-profit organizations, charity shopping malls, and charity fundraising groups which may not hyperlink to our Web site. These organizations may link to our home page, to publications or to other Website information so long as the link: (a) is not in any way deceptive; (b) does not falsely imply sponsorship, endorsement or approval of the linking party and its products and/or services; and (c) fits within the context of the linking party's site.

We may consider and approve other link requests from the following types of organizations:

- • commonly-known consumer and/or business information sources;
- • dot.com community sites;
- • associations or other groups representing charities;
- • online directory distributors;
- • internet portals;
- • accounting, law and consulting firms; and
- • educational institutions and trade associations.

We will approve link requests from these organizations if we decide that: (a) the link would not make us look unfavorably to ourselves or to our accredited businesses; (b) the organization does not have any negative records with us; (c) the benefit to us from the visibility of the hyperlink compensates the absence of House of Voice ; and (d) the link is in the context of general resource information.

These organizations may link to our home page so long as the link: (a) is not in any way deceptive; (b) does not falsely imply sponsorship, endorsement or approval of the linking party and its products or services; and (c) fits within the context of the linking party's site.

If you are one of the organizations listed in paragraph 2 above and are interested in linking to our website, you must inform us by sending an e-mail to info.houseofvoicecoaching.com. Please include your name, your organization name, contact information as well as the URL of your site, a list of any URLs from which you intend to link to our Website, and a list of the URLs on our site to which you would like to link. Wait 2-3 weeks for a response.

Approved organizations may hyperlink to our Website as follows:

- • By use of our corporate name; or
- • By use of the uniform resource locator being linked to; or
- • By use of any other description of our Website being linked to that makes sense within the context and format of content on the linking party's site.

No use of House of Voice 's logo or other artwork will be allowed for linking absent a trademark license agreement.

iFrames

Without prior approval and written permission, you may not create frames around our Webpages that alter in any way the visual presentation or appearance of our Website.

Content Liability

We shall not be hold responsible for any content that appears on your Website. You agree to protect and defend us against all claims that is rising on your Website. No link(s) should appear on any Website that may be interpreted as libelous, obscene or criminal, or which infringes, otherwise violates, or advocates the infringement or other violation of, any third party rights.

Reservation of Rights

We reserve the right to request that you remove all links or any particular link to our Website. You approve to immediately remove all links to our Website upon request. We also reserve the right to amen these terms and conditions and it's linking policy at any time. By continuously linking to our Website, you agree to be bound to and follow these linking terms and conditions.

Removal of links from our website

If you find any link on our Website that is offensive for any reason, you are free to contact and inform us any moment. We will consider requests to remove links but we are not obligated to or so or to respond to you directly.

We do not ensure that the information on this website is correct, we do not warrant its completeness or accuracy; nor do we promise to ensure that the website remains available or that the material on the website is kept up to date.