

# TERMS GIFTCARDS

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## Terms & Conditions concerning our Product/ Services

The following terminology applies to these Terms and Conditions: "Client", "You" and "Your" refers to you, the person that purchases a service or product of "House of Voice" on this website or through e-mail: [info.houseofvoicecoaching.com](mailto:info.houseofvoicecoaching.com)

For all services and products offered on this website, the prices are BTW included, unless mentioned otherwise.

### GIFTCARDS

#### SINGING LESSON GIFT CARD

##### ***One month giftcard***

The one month giftcard contains three online one on one singing lessons with a duration of 45 minutes per lesson. Each lesson will be given online through the enterprise video communication platform Zoom. With this giftcard the receiver receives every other week singing lessons for 45 minutes, during one consecutive month, without any pause. The month starts the moment the first lesson has been scheduled.

##### ***Three month giftcard***

The three month giftcard contains seven online one- on- one singing lessons with a duration of 45 minutes per lesson. Each lesson will be given online through the enterprise video communication platform Zoom. With this giftcard the receiver receives every other week singing lessons for 45 minutes, during three consecutive month, without any pause. The three month period starts the moment the first lesson has been scheduled.

**General terms & conditions for all Singing Lessons giftcards offered on this website:**

Lessons will be offered between 16.00u and 21.00u (Mid European Time Zone, MET, GMT +1) on Tuesdays, Wednesdays and Thursdays. When the lesson happens to be scheduled on a national holiday, it is possible for the lesson to be rescheduled on the week prior, during or after the official lesson.

The lessons will take place at a predetermined time and date in consultation with the client before the first singing lesson takes place. This will be the time and date that will be specifically reserved for the client. The client receives a list of the total amount of singing lesson data right before the first lesson begins. The client may ask to change the regular day/ time after a few lessons, but House of Voice won't guarantee that the day/time will be changed, as this depends on the availability of the coach of House of Voice. You are able to reschedule your lesson once in this giftcard period, but only for the reason of being sick. When the coach has to cancel the lesson due to sickness on her end, the lesson will always be rescheduled.

The giftcards will be valid once only. The giftcard is personified and therefore can only be redeemed by the person who it is gifted to. If you would like to transfer the gift to another person, you can apply for this by sending us an e-mail on [info.houseofvoicecoaching.com](mailto:info.houseofvoicecoaching.com)

Any gift card offered on this website has a validation time of twelve consecutive months, starting on the day of purchase.

Any giftcard from this website cannot be redeemed for cash or money. The one month & three month singing lessons giftcard is only for clients that are fourteen years or older. This giftcard can't be redeemed for any current unpaid invoices the client has with House of Voice. This giftcard also can't be redeemed in combination with a three- month or six-month voice lesson package. If the client doesn't show up to the lesson, there won't be any refund nor will this lesson be rescheduled.

Continue reading for more information on the rights of the client & House of Voice at the Disclaimer.